Frequently Asked Questions (FAQs)

1. Why should I choose COMET?

Our Achievements

- Founded in 2006.
- Over 1,07,432 IT professionals have been trained in diverse industries.
- Courses are offered through various platforms, including E-learning, Online, Classroom, and Corporate training.
- More than 85,000 Udemy users are taking our courses in 169 countries around the world.
- Over 250 companies have recruited our students, including top (NASSCOM) IT companies.
- Experience with IMS Training, Solutions, and Services for over 23 years in the service industry.

2. When was COMET founded?

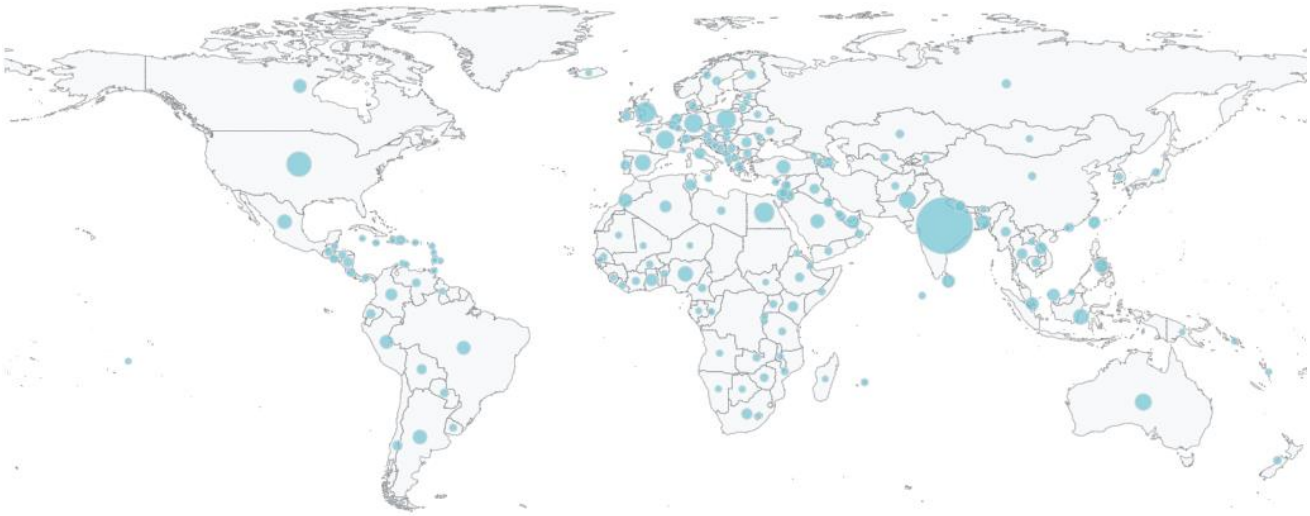
The **COMET Compuserve** company was founded in **2006**. The management of this company is carried out by **professionals** with exceptional administration and technical backgrounds to thrive in the IMS field in order to become a contemporary service provider, as well as an IT & allied industry provider. With their vast experience and working knowledge, it serves to propel **COMET Compuserve Pvt Ltd** to become the best in the industry. The management of the company is divided into three departments: **Administration, Technical, and Placement**.

3. How many courses does COMET offer?

- CompTIA Network Security Professional **(CNSP)**
- Bug Bounty | Vulnerability Rewards Program
- Ethical Hacking and Penetration Testing **(EHPT)**
- Certified Information System Security Professional**(CISSP)**
- AWS Iaas Solutions Architect
- Azure Architect Technologies AZ-303/300
- VMware vSphere Administration 7.0
- Information Technology Infrastructure Process Management **(ITIPM)**
- Windows Server 2022 Administration
- Cisco Certified Network Associate**(CCNA)**

4. What achievements have you made so far?

Trained over : 1,07,432+ Professionals



169 countries

51 languages

1. COMET conducted a Forensic Investigation Training session at the Commissioner's Office Egmore of the Tamil Nadu Police Central Crime Branch (CCB).

2. COMET provided a two-day Cyber Security Training Workshop to the National Power Training Institute in Neyveli.

5. Why is COMET E-learning being launched, and who will benefit from it?

a) The program is intended to minimize the Unemployment problem for Job seekers, Freshers/Graduates, Unemployed, Non-IT & Domain changers by providing courses that meet the latest industry requirements & get them placed in good IT jobs.

b) We offer this course to Working IT professionals, Working Non-IT professionals, Unemployed, Students & Domain changers.

6. Does COMET offer anything unique and special about the E-learning Platform?

Yes, we have an exclusive course plan that is a one-stop solution to meet all your IT Infrastructure technical requirements.

Our Updates:

Our E-learning program has completely designed for Job-Seekers, Unemployed, and Freshers to have a job in the IT sector as a Desktop Support Engineer, Network Engineer, System Administrator, or FMS Engineer. By choosing and completing courses according to their respective plans, for

example, their Plan A or Plan B curriculum, approximately 25% would result in earning a minimum salary of approximately 12k to 18k per month. When they have fully mastered 100% of the Plan A or Plan B course curriculum, they can get into the next level of job opportunity and earn around 30k - 50k, combined with the investment of Plan A.

7. What are your objectives for the e-learning plan?

Our Objective

Through our programs, we strive to make our courses affordable and accessible for every single individual who can afford them by investing less than their monthly income and continuing the same course plan, it will help beginner, intermediate and expert level IT professionals to acquire the skills required to gain employment and earn a higher salary in the IT Industry.

8. Why should you take our E-learning Courses?

There are dozens of reasons, so let me give you a few.

- Founded in 2006
- Over 1,07,432 IT professionals have been trained in diverse industries.
- Courses are offered, through various platforms, including E-learning, Online, Classroom, and Corporate training.
- More than 85,000 Udemy users are taking our courses in 169 countries around the world.

- Over 250 companies have recruited our students, including top (NASSCOM) IT companies.
- Experience with IMS Training, Solutions, and Services for over 23 years in the service industry.
- Real-time Experienced SMEs (Subject Matter Experts).
- Affordable Investments, High ROI (Return on investment)
- We are offering bilingual (English & Tamil Language) training that is easy to understand and learn.
- Gain skills that will prepare you for your dream IT job.

9. Does your E-learning platform have a mobile version?

Our E-learning program has a mobile app. Additionally, our E-learning platform supports the following:

1) Mobile Application (Only Android)

2) Laptop &

3) Tablet.

10. Would you be able to explain why e-learning is necessary at this time?

I am happy to explain this to you.

Before 2020

- Working on-premises
- Providing physical support
- Learning through classroom instruction
- Unwilling to Accept & Adapt to the changes - Unsuccessful

After 2020

- Work from Home
- Remote Support
- Learning through Online
- Willing to Accept & Adapt to the changes - Successful

Success in career and life is often synonymous with those who can adapt to the current technological advancements & the current situation of the country. Hence, learn safely from home at your convenience with a flexible schedule and keep up with the industry requirements.

11. What are the differences between traditional and modern learning methods?

The majority of people think traditional methods of learning, like going to class, are more effective than using modern ways of learning like online & e-learning, which is not as efficient as classroom learning.

For example:

The latest technology makes it possible to build a virtual live class in which online and e-learning sessions can be taught just like in a traditional classroom. You will even be able to clarify your doubts instantly during the online live training. However, in e-learning, you will have the ability to submit your questions for instructors to reply to via email/message.

However, COMET can organize an online meeting to clear up any doubts and answer any questions you may have. Furthermore, we

have illustrated how classroom learning differs from traditional learning as follows:

a) Traditional Learning - Classroom training

- Huge Investment,
- Travel is exhausting.
- It's not safe these days.

b) Modern Learning – Online Training & e-learning

- Minimum investment,
- Travel isn't necessary.
- Stay at home safely and learn efficiently at the same time.

12. How does E-learning benefit students? Is there anything special and helpful you can provide for us?

For the students, there are countless benefits. Below are a few examples:

- Easily learn at your convenience using the Internet.
- We are offering limited-time free live online training.
- Upon Subscription/Purchase, you'll receive a referral code.
- You can invite your friends to use referral coupons.
- By using your coupon code, your friends will receive some amount of discount.
- Referrer (Who refers the course and shares the coupon code) earns 10 reward points for every successful referral they make.
- Referrer can redeem the Rewards points they have earned by Subscribing/purchasing their next course or can be used for next year subscription.

- Maximum reward points are limited to 1000 pts per user.
- Value of the reward points against currency will vary based on origin of the country. (Ex – For India, 1 Reward Point = 1 INR, For USA, 1 Reward Point = 0.01 USD)
- Usage of each Referral Code is limited to 100 times only.

13. What makes e-learning superior to other methods of learning?

- Access your learning at any time and from anywhere.
- Learn at an affordable price.
- Learn when you have time and on your terms.
- You can start and pause video lectures at any time and learn the materials at your own pace.
- Easy-to-understand and hassle-free learning.

14. How does the registration process work? How do I register for COMET E-learningcourses?

Following the below-mentioned steps will make registering for COMET E-learning courses easy.

Steps to Register:

- Click on our E-learning Website
- New User – Sign Up for a New Account
- **Existing Users – Log In**
- Select a Course / Plan
- Fill Out Payment
- Start Learning
- Share Referral Code
- Enjoy the Reward points

15. What other services will be offered along with E-learning courses?

a) Q & A Session

Students can ask for clarification on a particular subject/chapter/session via email when they take an e-learning course. A Subject Matter Expert (SMEs) analyzes the set of questions sent by the students and then participates online for an hour of Q & A sessions twice a month with the students to answer all their questions.

Students will be informed about the one-hour, live Q & A session through COMET Announcements, and the invitation link for the online meeting will be mailed to them.

In case you weren't able to attend the live event, the recordings will be available on-demand on our YouTube channel and the recording link will be shared by email.

b) FREE Online-Live Course Training

COMET is introducing several plans to support students' placement. Students enrolled in Plan A will also receive a free online live training course.

c) Provide Placement Assistance

COMET organizes Technical Interview programs & Placement programs for students who complete the e-learning video training. To attend the live session, students will receive

notification through COMET Announcements as well as the invitation link through the mail.

In case you did not attend the live session, we will be recording the session and sharing the recording link via email so that you can watch it on-demand at your convenience.

16. Can I order more than one course at a time such as a combo offer?

Yes, we do provide combo packages/course packages under various types.

17. How can I buy a particular course that is only available in Tamil?

Yes, we provide tamil courses too.

18. How can I buy a particular course that is only available in English?

You Can list the courses in English and can easily avail through it.

Plan Validity: 1 Year

Students enrolled can select any on-demand course at their leisure from the following:

1. Computer Hardware English
2. ITIL Foundation English
3. CCNA English

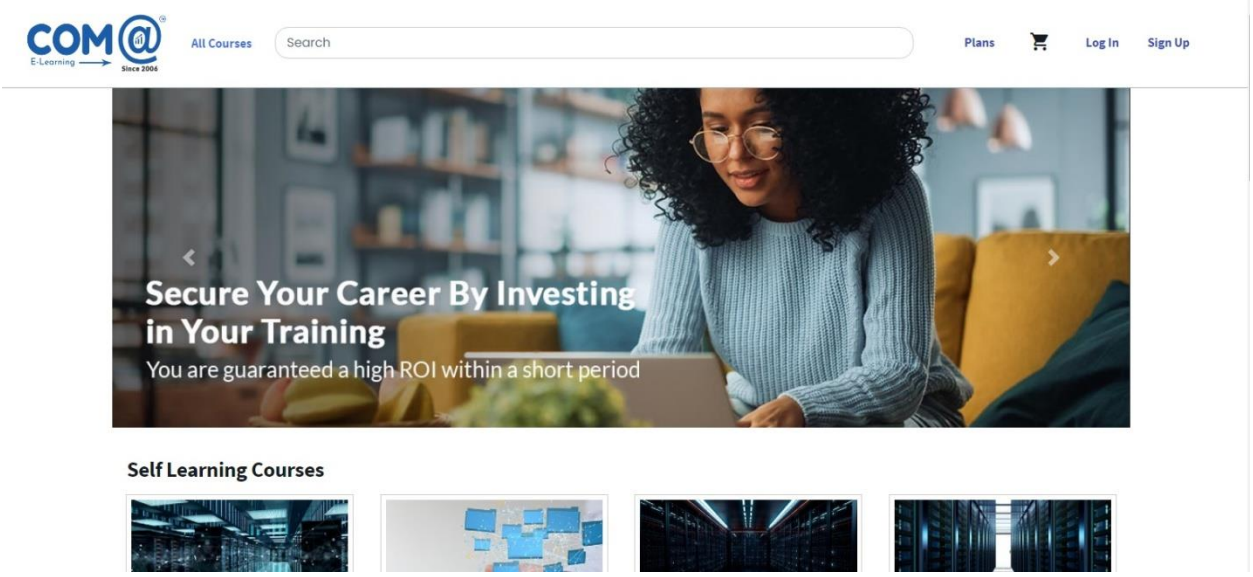
4. **AWS English**
5. **Azure English**
6. **Windows Server English**
7. **Intel Server Hardware English**
8. **Hyper-V and Clustering English**
9. **Storage English**
10. **VMware English**
11. **Ethical Hacking English**
12. **Computer Hardware Tamil**
13. **ITIL Foundation Tamil**
14. **CCNA Tamil**
15. **Azure Tamil**
16. **Windows Server Tamil**
17. **Intel Server Hardware Tamil**
18. **Storage Tamil**

25. What are the steps for creating an account?

Following these simple steps with screenshots will enable you to create a user account:

The first step is to visit the COMET E-learning Platform at https://elearning.cometcompuserve.com/

You will then be directed to the following page:

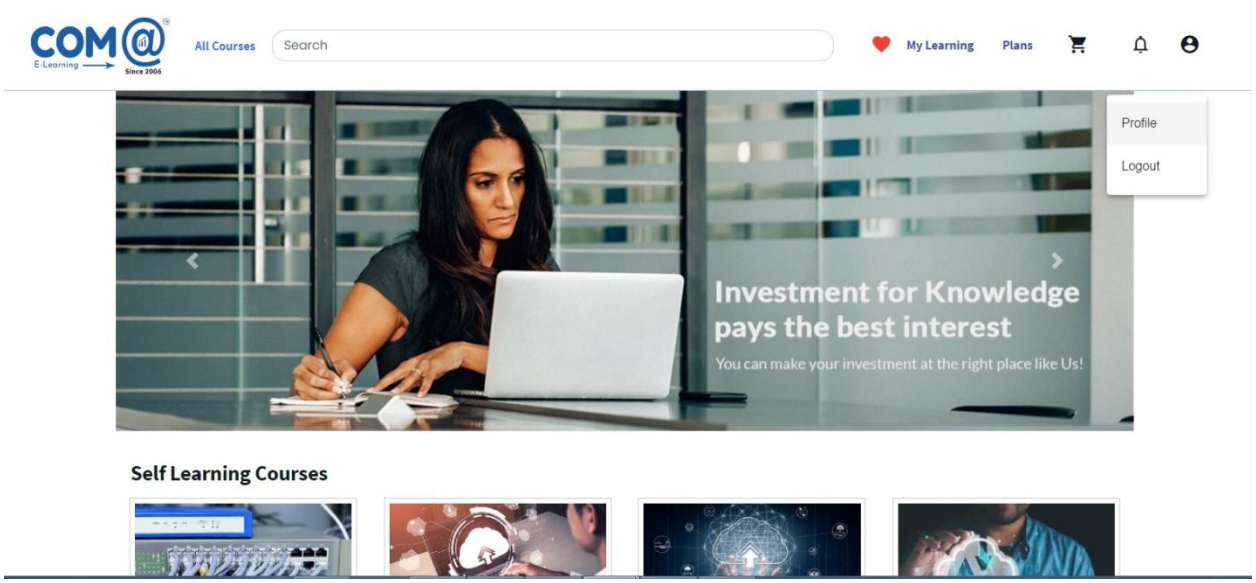


New users should click Sign Up and create an account with their username and password.

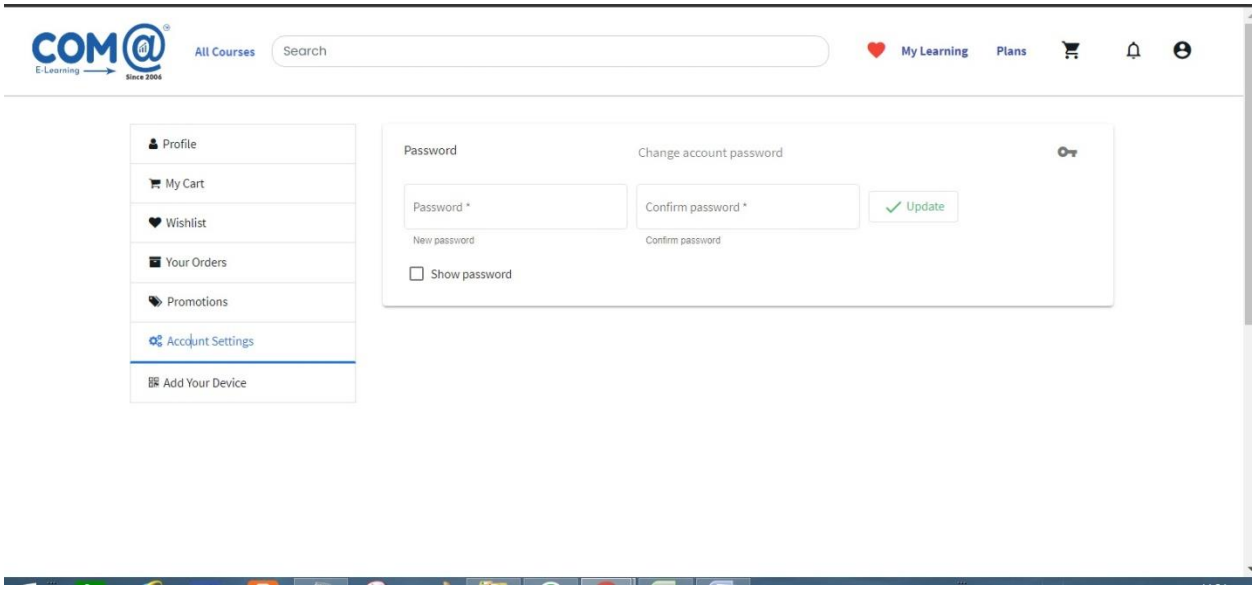
If you already have an account, click Login and enter your username and password.

26. How do I reset or recover my forgotten password?

The first step is to log in to your user account and then select the Profile tab.



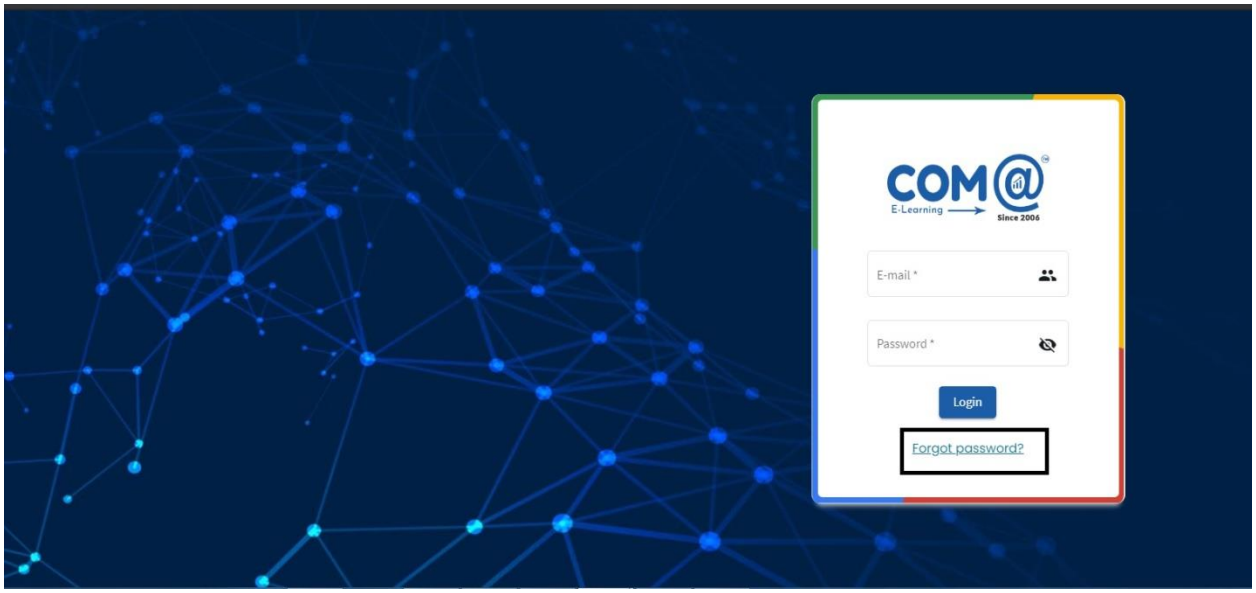
Once you have selected your profile, click Account Settings:



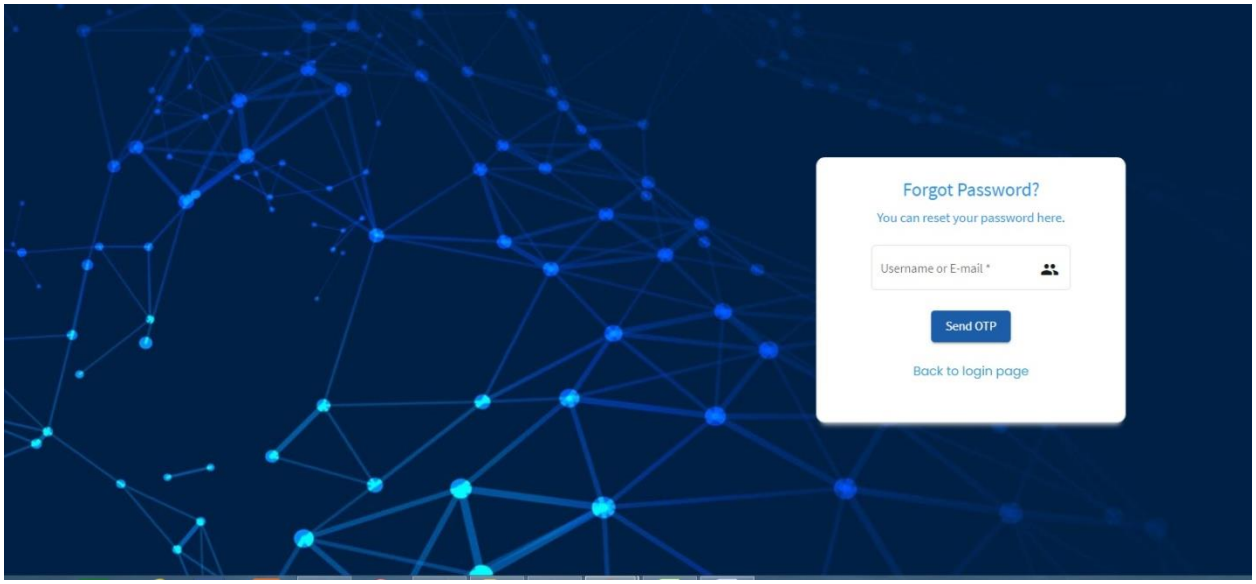
A new password change prompt will appear. Set up a new password and update it.

That's it, your new password has been set.

To retrieve your forgotten password, click Forgot Password on the Login page:

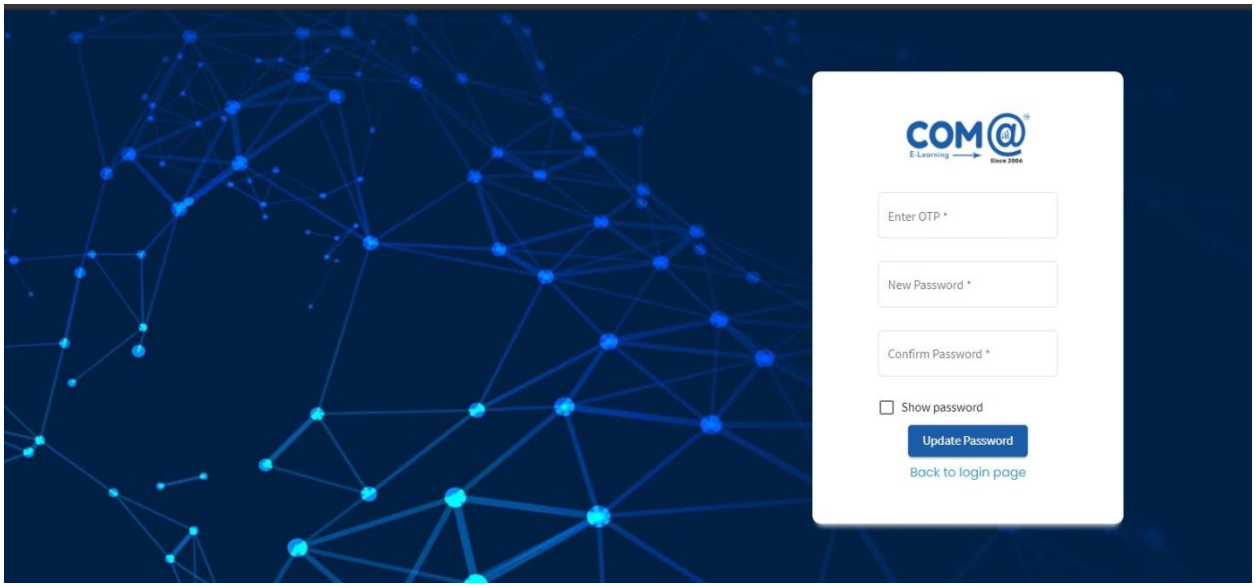


You will then be prompted to enter your username/email address. Upon providing your email, you will receive an OTP.



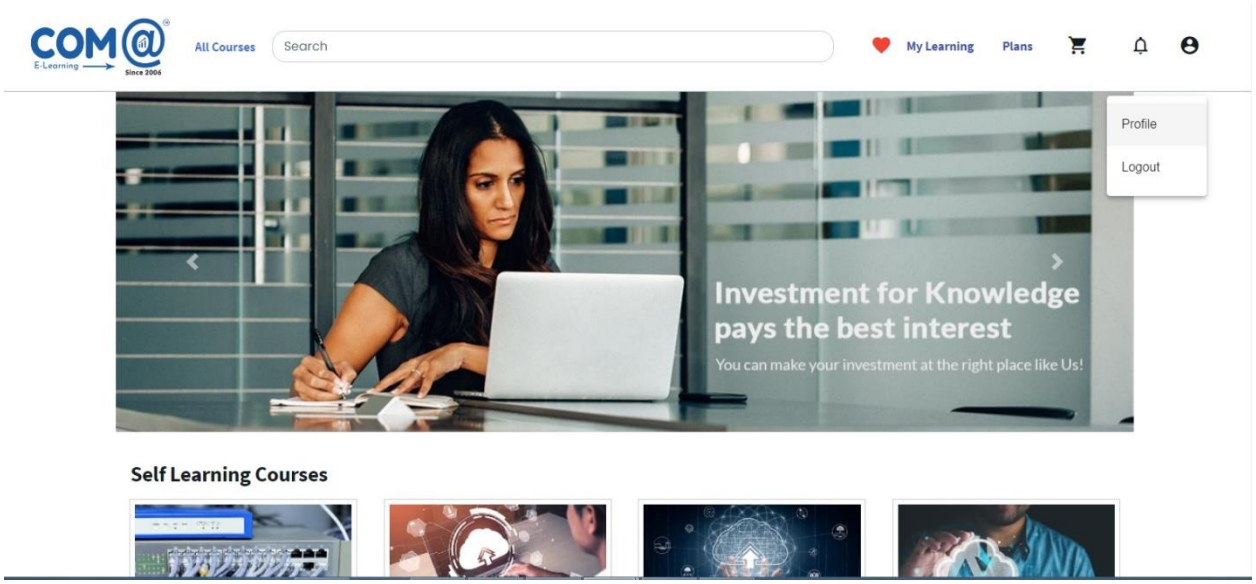
For the next step, you will be asked to enter the OTP that was sent to your email address and create a new password.

Once you provide all these details, click Update to update your password. You can now log into your user account with the new password you created.



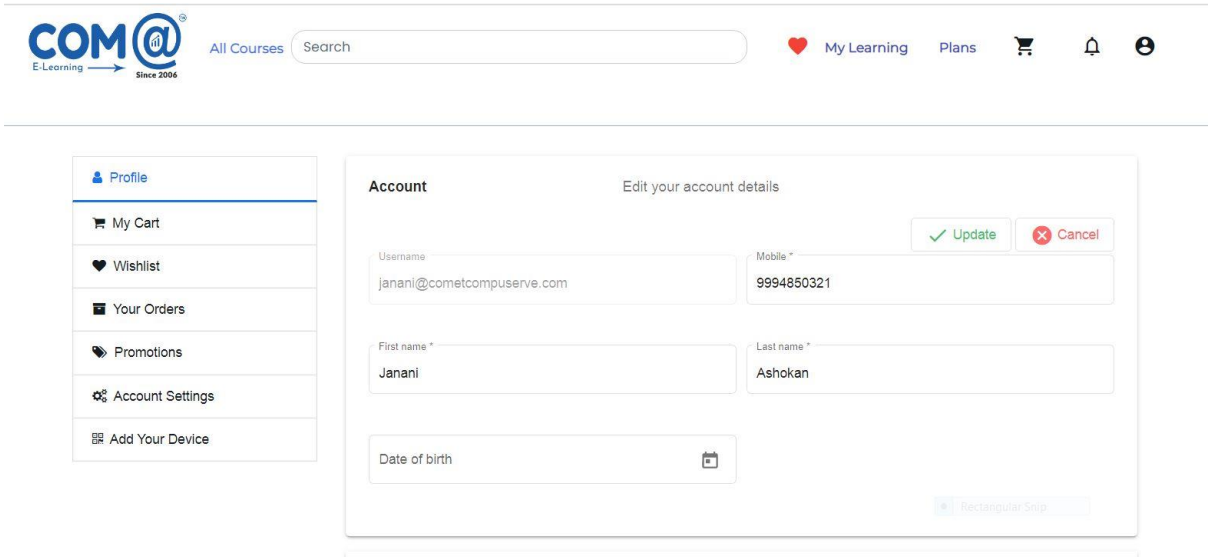
27. How do I change my mobile number or email on my user account?

The first step is to log in to your user account and select the Profile tab.



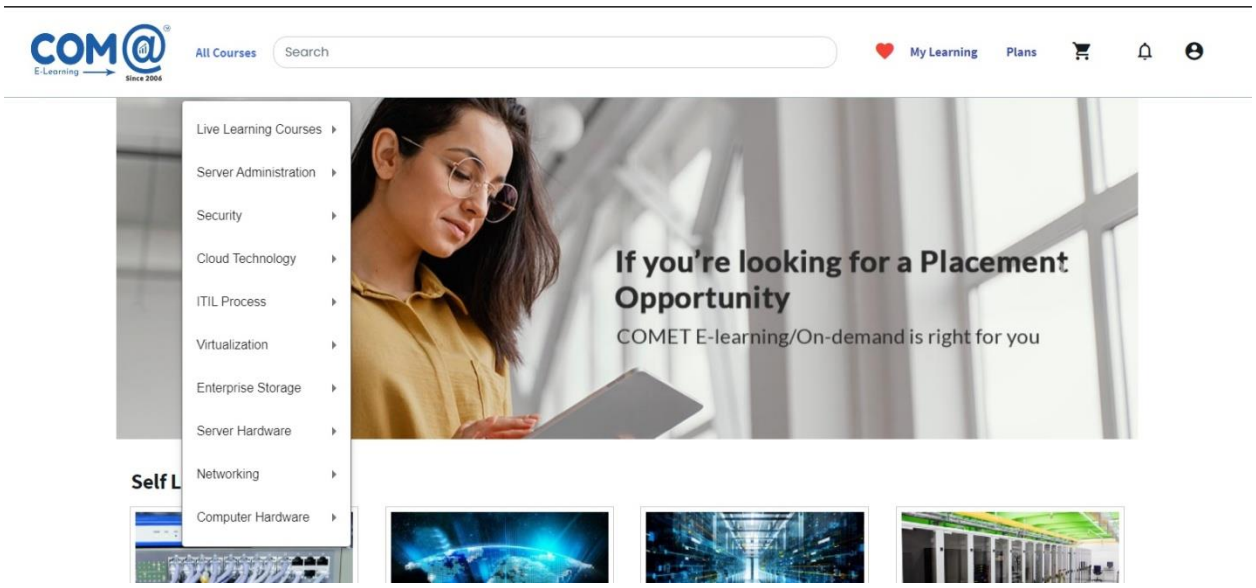
You will be redirected to the following page once you have selected your profile: Click Edit and then change your email address and mobile number. Once all these details have been filled out, choose

update and your new phone number and email account will be updated.



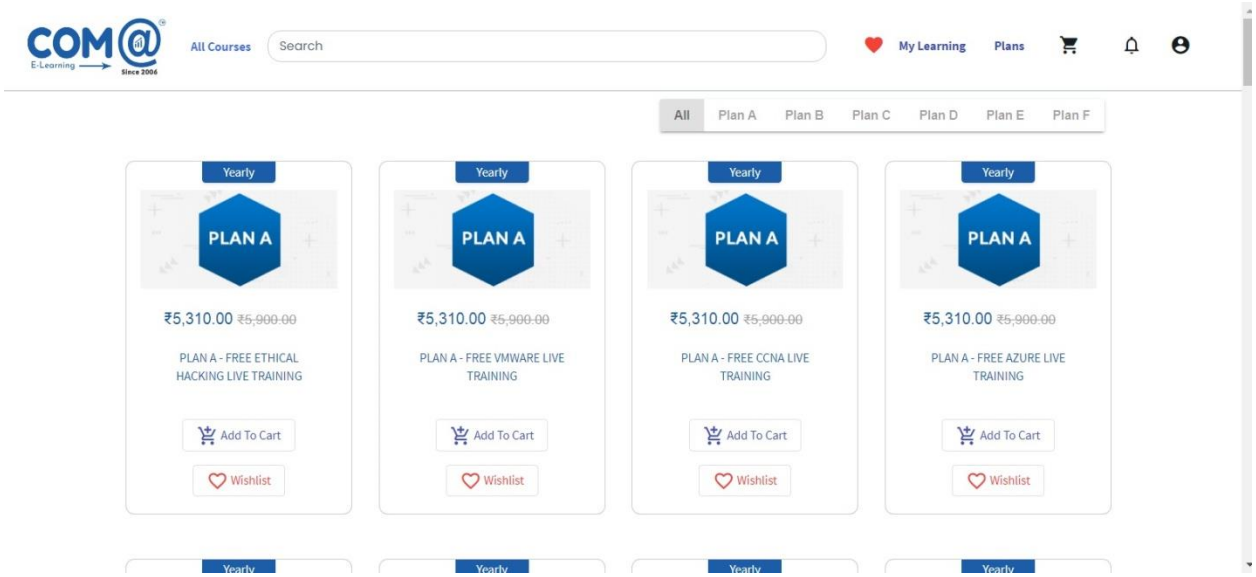
28. How do I purchase a course or plan?

To purchase a Course, you first have to log into your user account and then choose All courses:



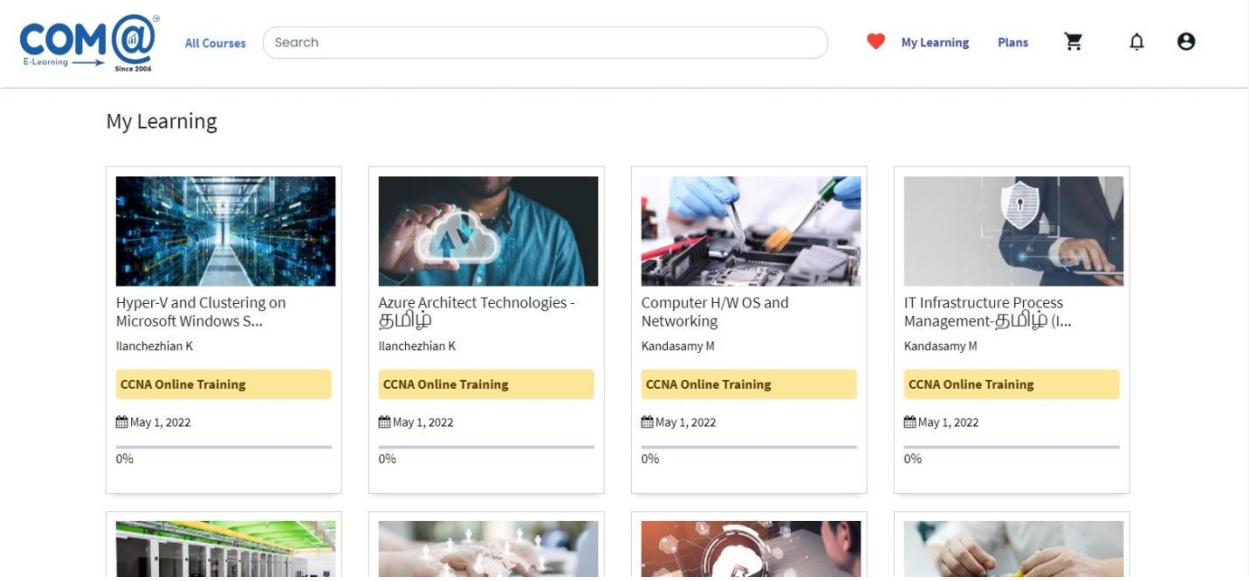
A list of course categories will be listed for you to choose from, and then you will be able to add any Course to the shopping cart, complete payment, and then begin learning.

If you would like to purchase a Plan, you will need to log in to your User account and then select Plans, from there you can choose any Plan you like, add it to your cart, complete payment and then start learning.



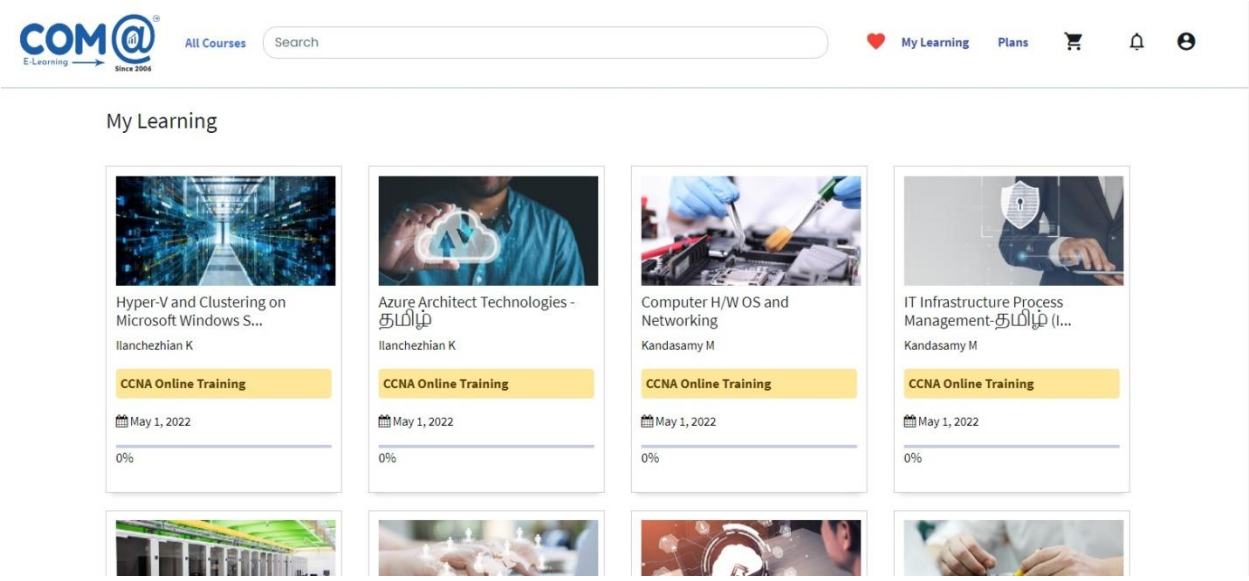
29. How do I view my subscribed courses?

To view your subscribed courses, try logging into your user account and then selecting My Learning. Your subscription with the Learning Track will also be displayed there.



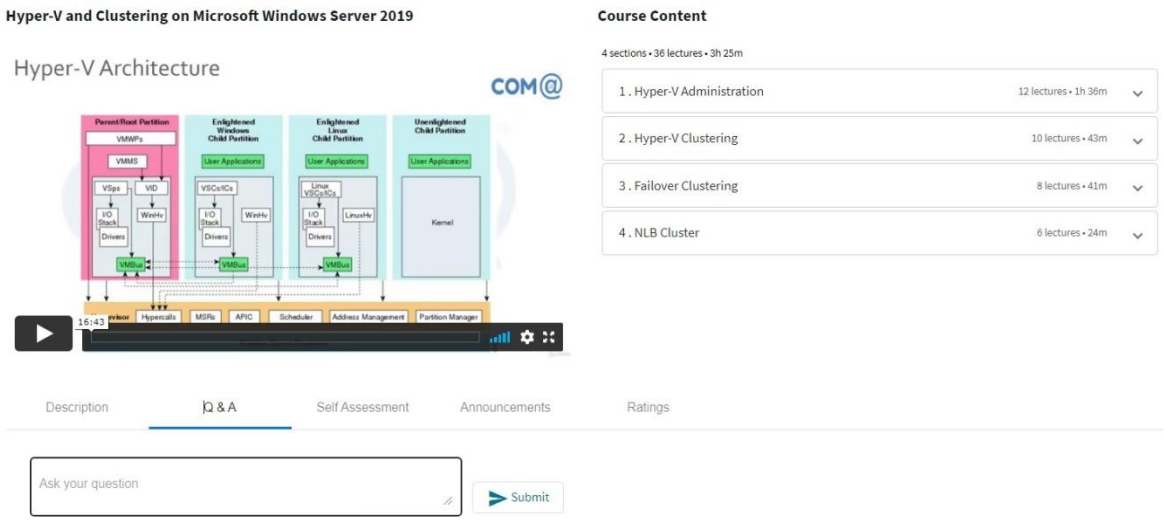
30. Where can I track my learning?

To track your learning, first sign in to your user account and then select My Learning. A list of your subscribed courses with the Learning Track will appear there.



31. Where can I ask questions/clarify my doubts about the topic?

Throughout any course, you will have the option to ask your questions in the Q & A section. Upon entering a course, the Q & A section is displayed below the content in the course.



32. What is the expected turnaround time to answer my questions?

Your questions will be answered and your doubts clarified within a week.

On-demand courses allow students to pose their queries and doubts via Messages in the respective section of the course/topic/lecture.

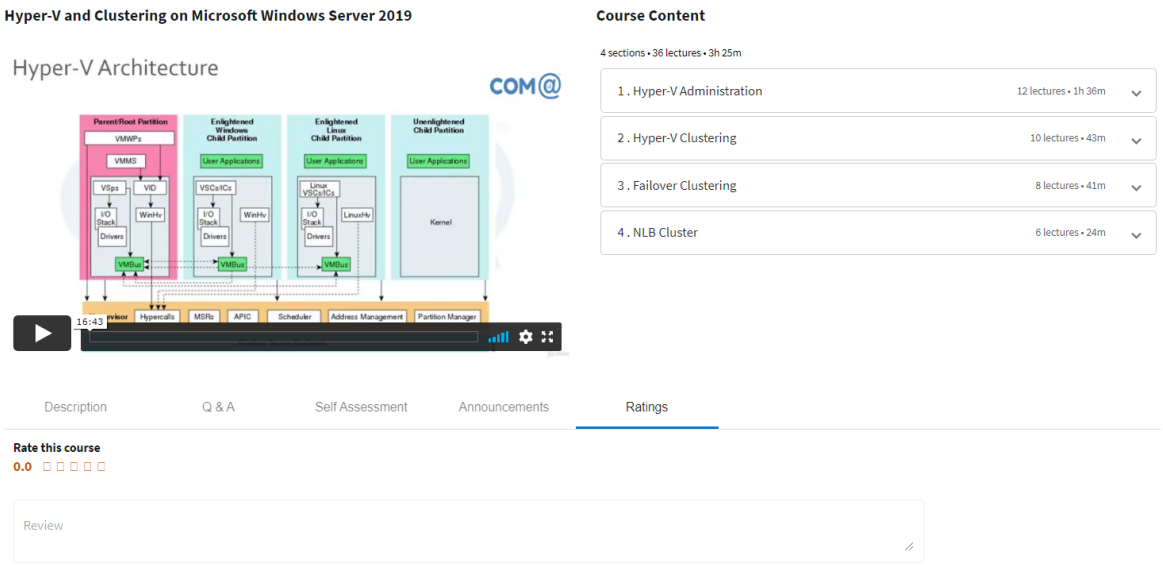
A Subject Matter Expert (SMEs) analyzes the set of questions sent by the students and then participates online for an hour of Q & A sessions twice a month with the students to answer all their questions.

Students will be informed about the one-hour, live Q & A session through COMET Announcements, and the invitation link for the online meeting will be mailed to them.

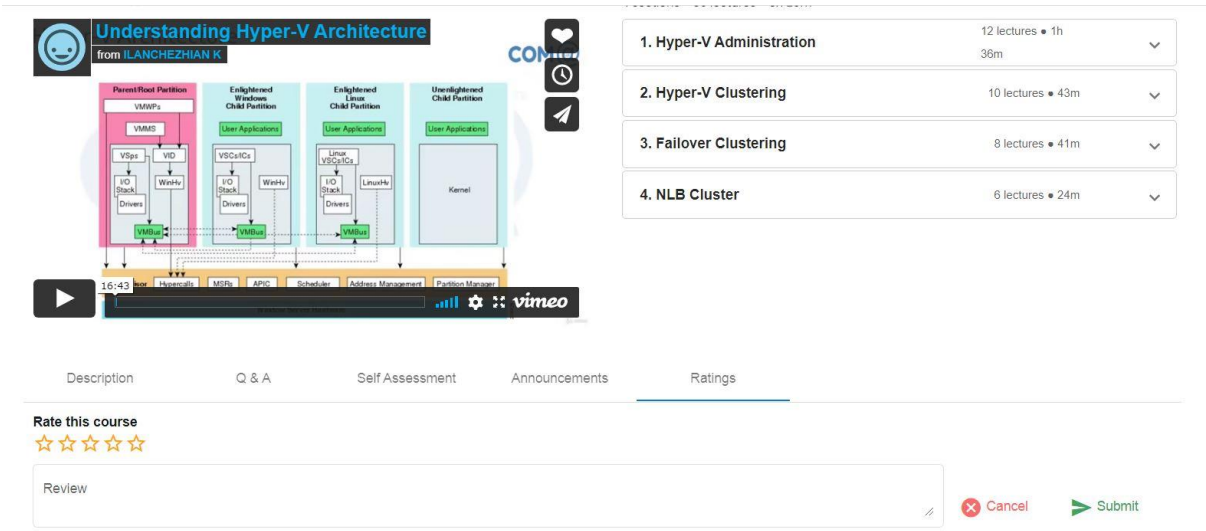
In case you weren't able to attend the live event, the recordings will be available on-demand on our YouTube channel and the recording link will be shared by email.

33. What is the process for submitting a review/feedback?

Any course contains a section for writing a review or providing feedback. After clicking inside the course, a review section will be shown below the Course content.



Once you click on the edit icon, you'll be prompted to give your rating and write a review.



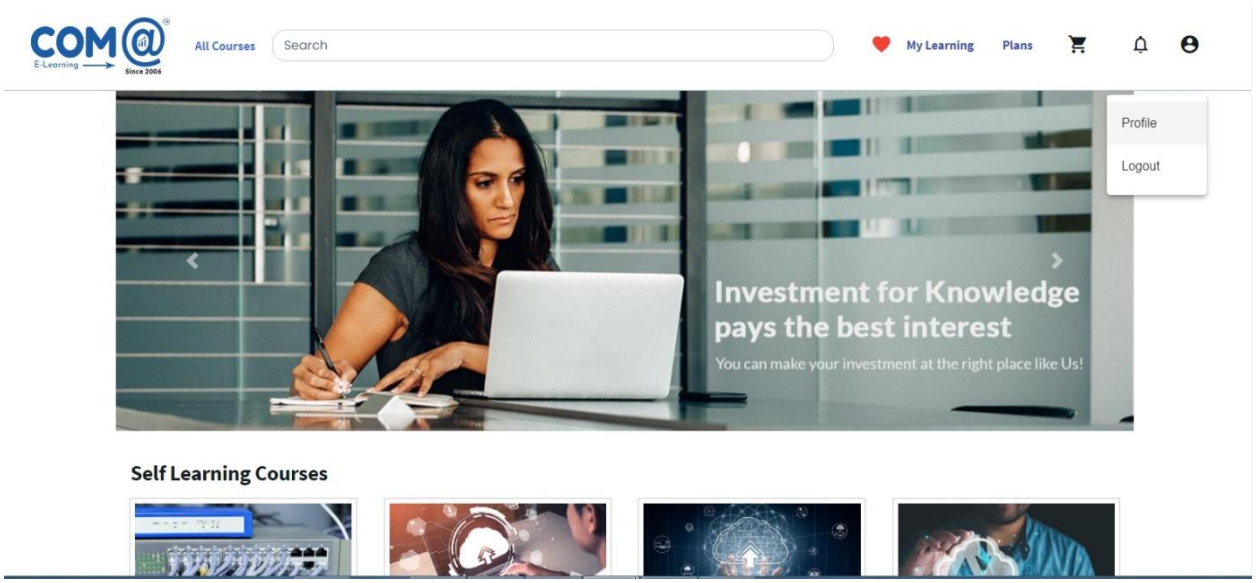
Once you've provided your rating and review, you'll need to submit it.

34. Does returning to a course require any eligibility criteria?

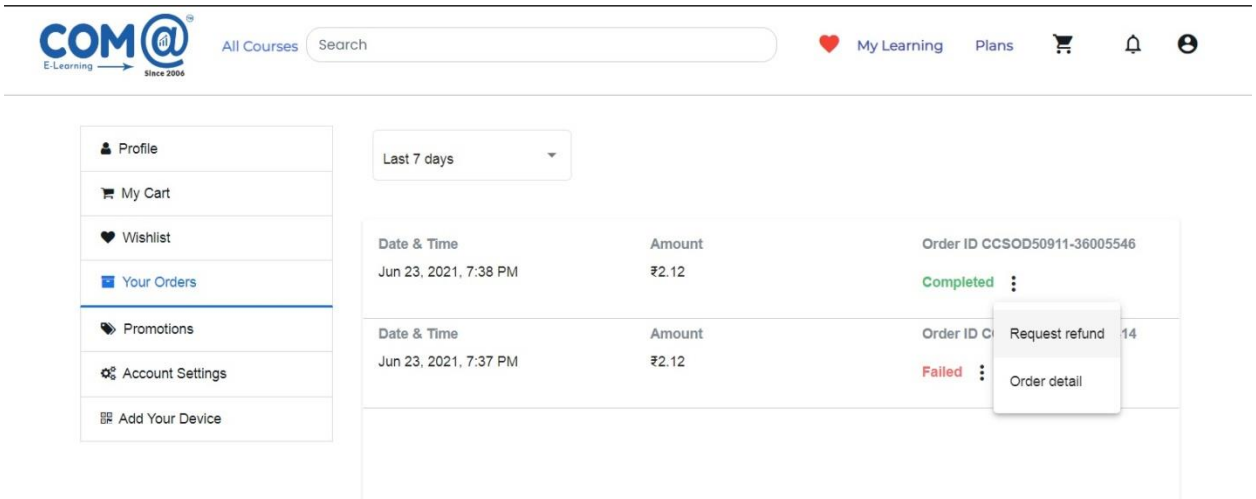
There are eligibility requirements for returning a plan or course. From the date you purchased the course, you have 30 Calendar Days to return it. However, the refund option is automatically disabled for those who have learned more than 25% of the specific syllabus of the course.

35. What is the process for applying for a refund & where can I check the status of my refund?

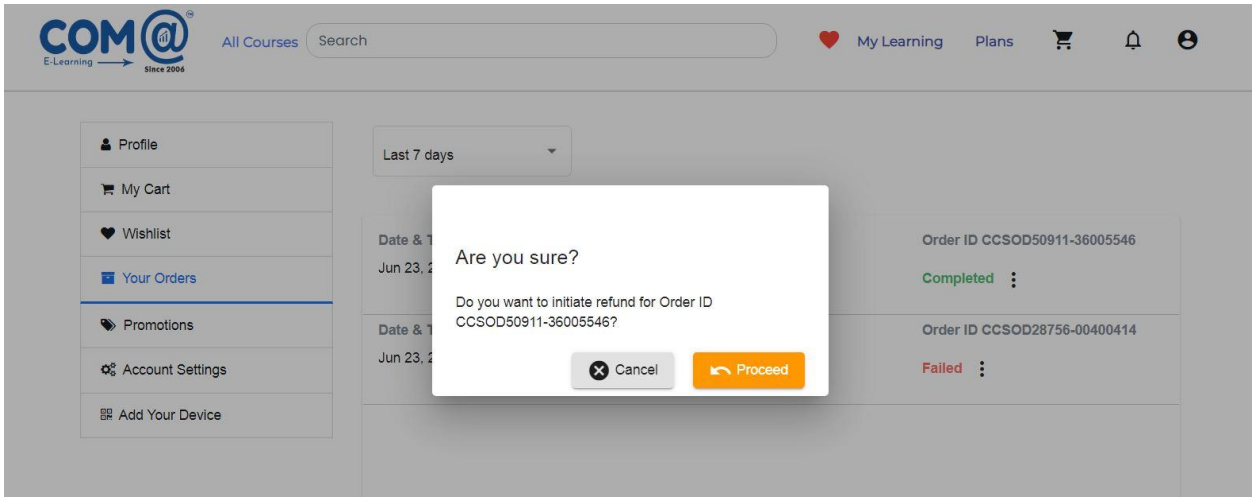
If you wish to get a refund for a course/plan you purchased (within 30 days from the date of purchase), first log into your account and then select the profile tab.



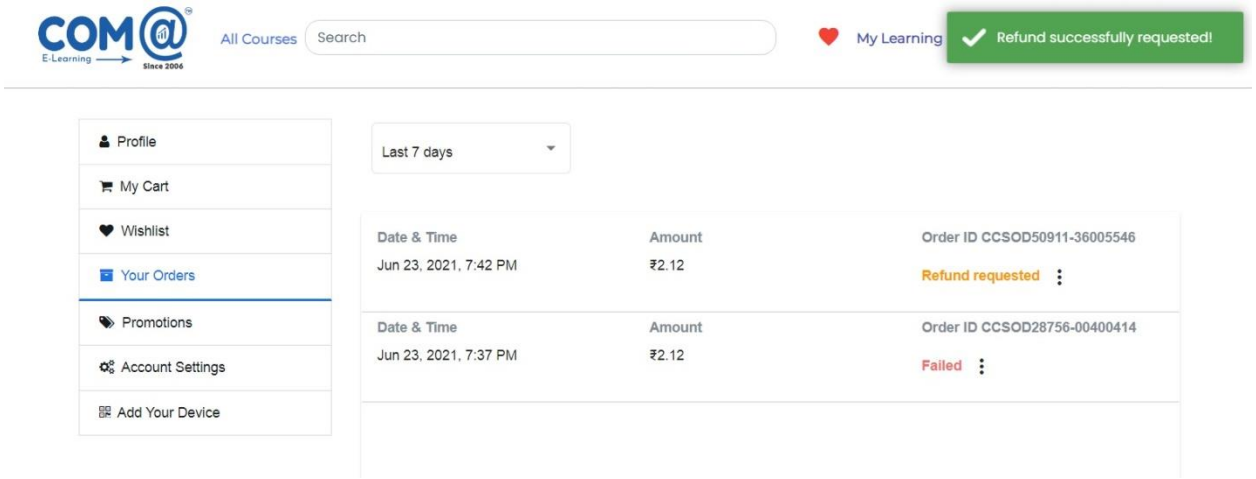
Choose the "Your Orders" option there. There you will find a list of the courses/plans you've purchased. Simply choose the course or plan for which you would like a refund and select "Request a refund".



Next, click the "Proceed" button.



Then, you'll receive a prompt that says "Refund Requested Successfully". Your course purchase status will now be changed to "Refund Requested". In the event of a successful refund, the status will automatically change to a refund completed.



36. When can I obtain my course completion certificate?

You will automatically receive a certificate for the course completion after you complete the course. A certificate will be sent to your email address.

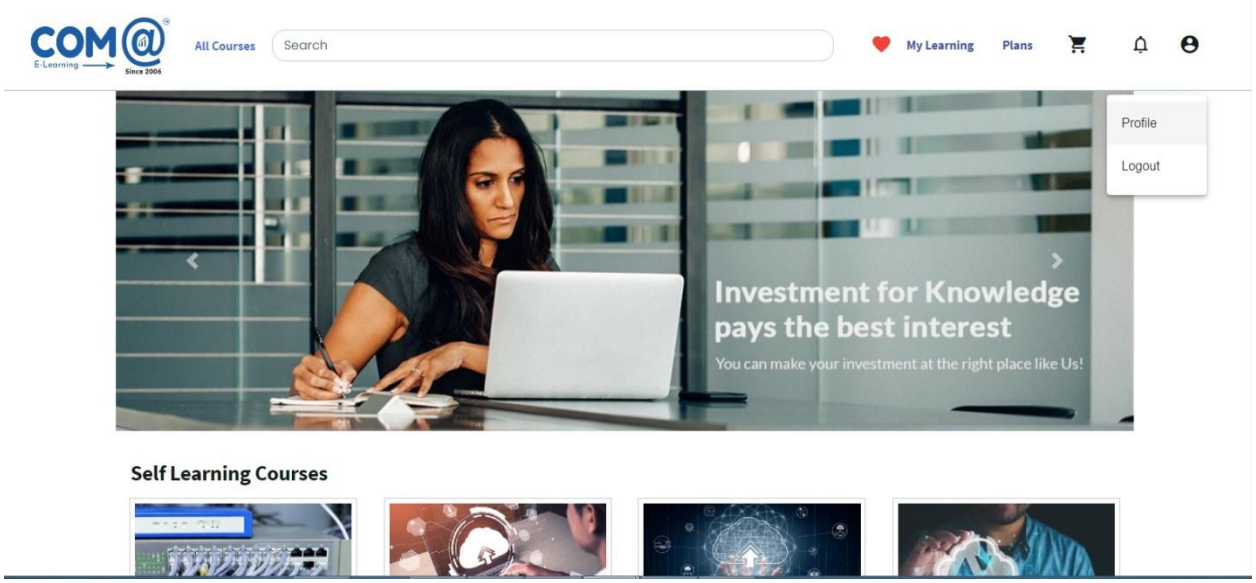
37. What is a referral code & how does it work?

The referral code can be obtained after you subscribe to a plan or course.

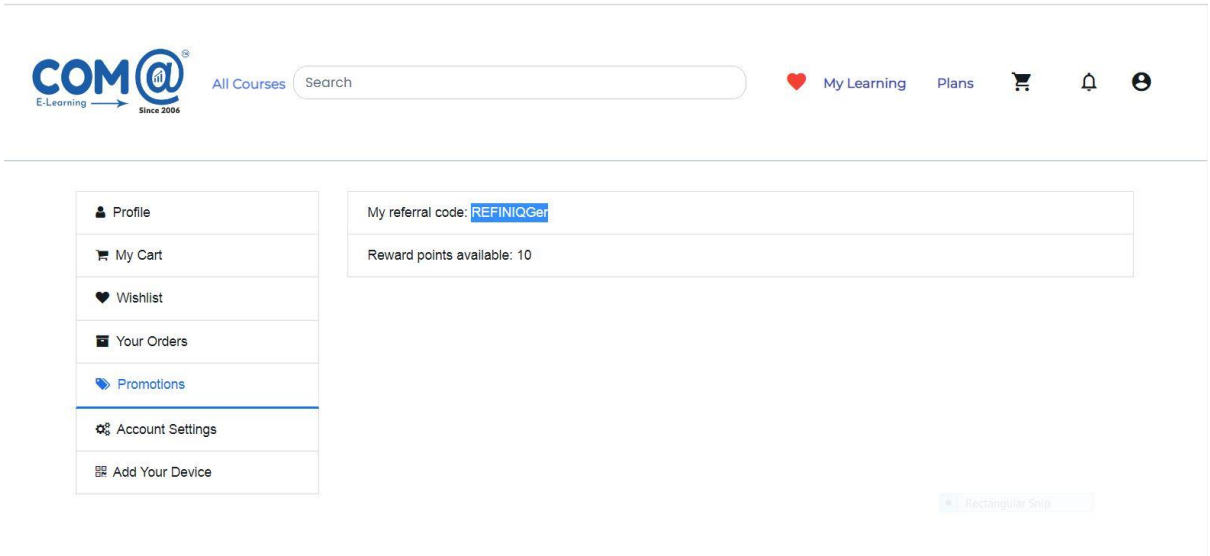
- Upon Subscription/Purchase, you'll receive a referral code.
- You can invite your friends to use referral coupons.
- By using your coupon code, your friends will receive some amount of discount.
- Referrer (Who refers the course and shares the coupon code) earns 10 reward points for every successful referral they make.
- Referrer can redeem the Rewards points they have earned by Subscribing/purchasing their next course or can be used for next year subscription.
- Maximum reward points are limited to 1000 pts per user.
- Value of the reward points against currency will vary based on origin of the country. (Ex – For India, 1 Reward Point = 1 INR, For USA, 1 Reward Point = 0.01 USD)
- Usage of each Referral Code is limited to 100 times only.

38. How can I share the Referral code with my friends?

You first need to log in to your user account and then select Profile.

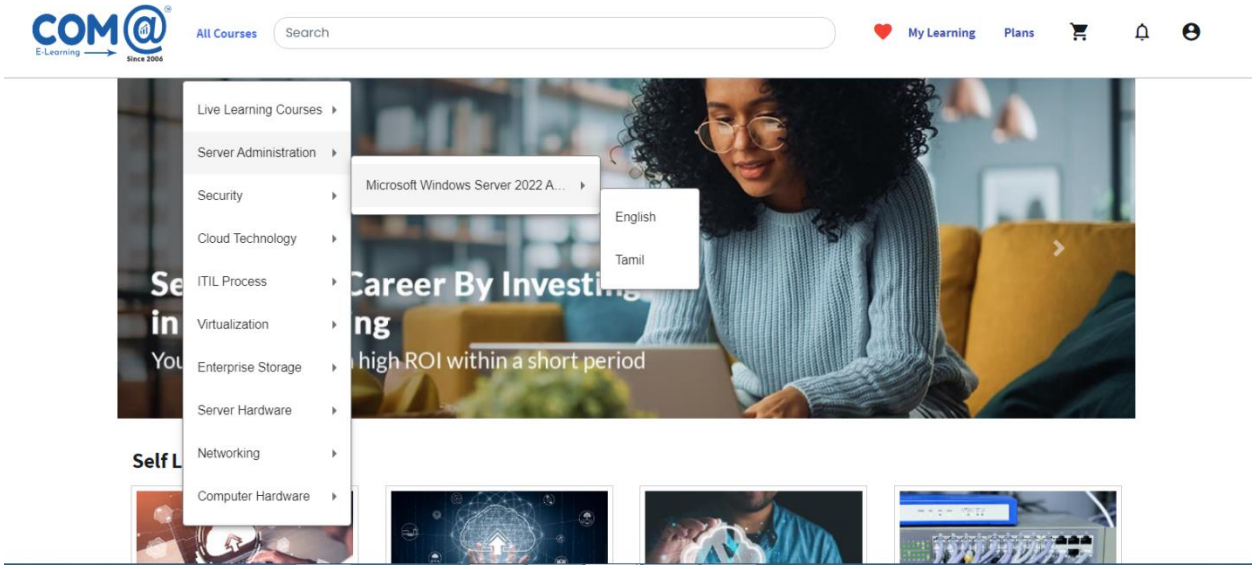


In the Profile section, you need to choose Promotions. Referral code has been displayed there. Copy it and share with your friends. **Your friends will get some amount of discount if they enrol with your coupon code. 10 reward points will be awarded for each referral you make.** The benefits of your rewards program can be redeemed by enrolling in a new course or renewing your subscription next year.

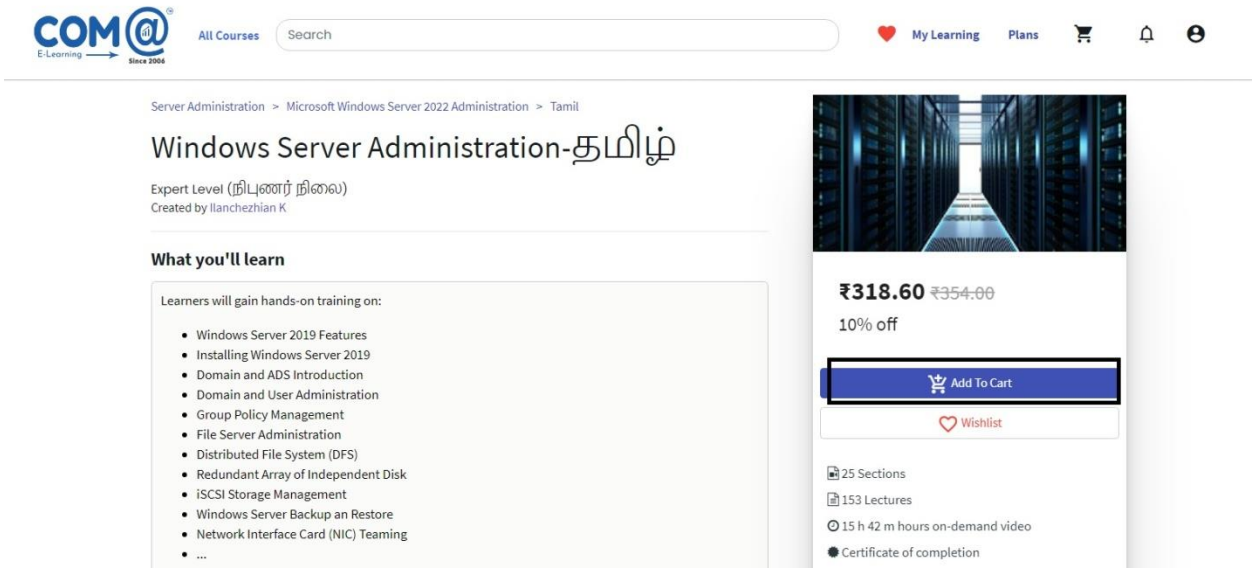


39. How do you redeem rewards points to purchase a course or a renewal of your subscription?

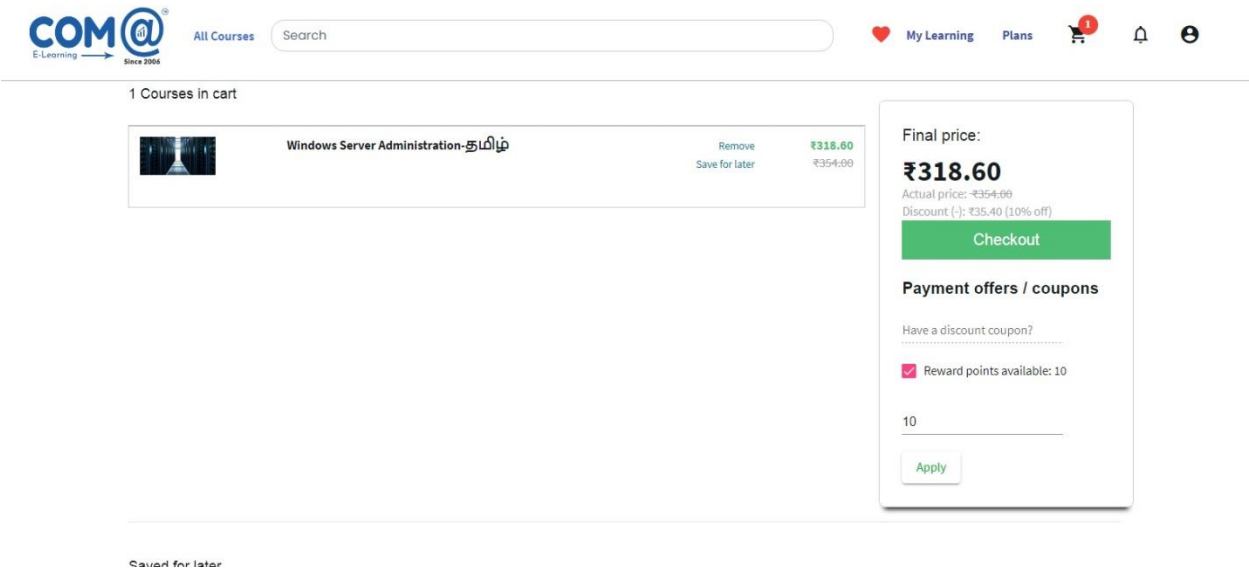
Upon logging in, you must select All courses and then choose the course you desire.



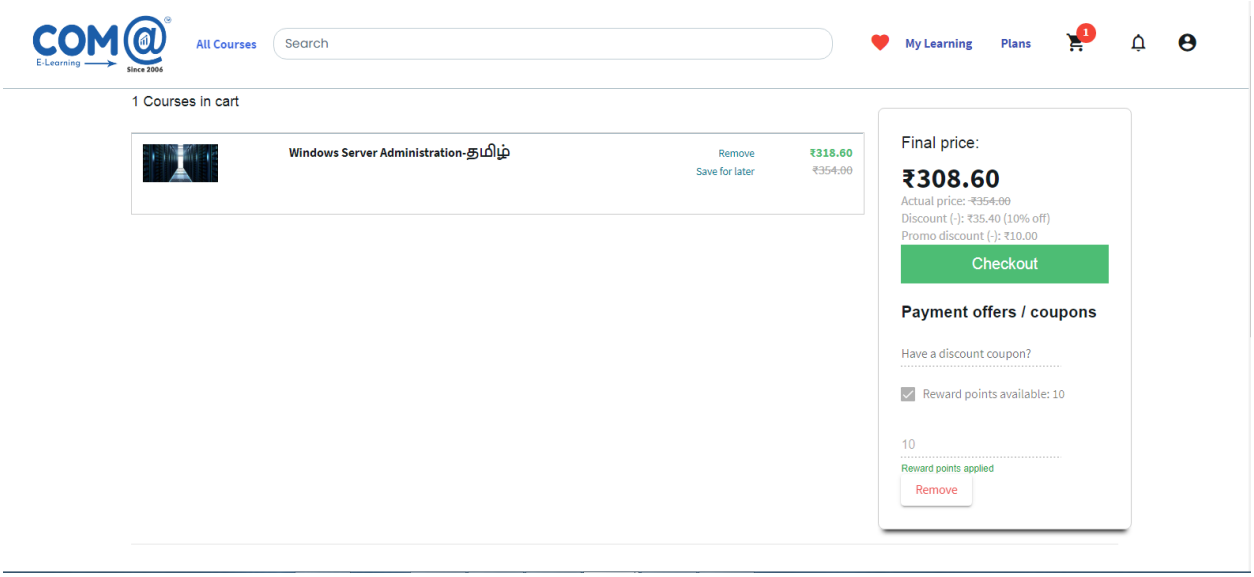
Once you're done selecting it, add it to your cart.



Upon adding the item to your cart, it will display the available reward points. You can then choose to apply your reward points after selecting them.



Following that, your reward points will be applied, and depending on how much credit you have, the course price amount will be reduced. (1 Reward point = 1 INR)



40. Who can I contact if I need further assistance?

On any COMET E-learning website page, at the bottom of the page you'll see COMET's contact information, including its phone number and email address.

₹1,593.00 ~~₹1,770.00~~

Quick View

₹319.50 ~~₹355.00~~

Quick View

₹1,062.00 ~~₹1,180.00~~

Quick View

₹5,310.00 ~~₹5,900.00~~

Quick View

Contact Us

COMET Compuserve Pvt. Ltd,
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